



Interim Results 2023

Patrick Coveney, Group CEO
Jonathan Davies, Group Deputy CEO and CFO
23 May 2023





Agenda

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Patrick Coveney

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Jonathan Davies

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Patrick Coveney

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H1 Highlights

Strong financial performance

- Half-year revenue of £1.3bn; strengthening from 104% of 2019 levels in H1 to 111% in first six weeks of H2
- £91m EBITDA, driven by strong revenue, cost management and mitigation of inflationary headwinds
- Strong contribution to profitability delivered by N. America and Rest of World
- FY23 sales and EBITDA now expected to be at upper end of planning assumptions; corresponding EPS in range of c.7.0-7.5p
- Continue to anticipate the resumption of ordinary dividends in respect of the FY23 financial year

Delivering on our strategic priorities

- Enhanced core capabilities across customer proposition, digital, people, sustainability and operational efficiencies helping to drive like-for-like revenue, accelerated net gains and a strengthening operating margin
- Accelerated level of net gains with £75m annualised sales from net new business added since Preliminary results increasing the pipeline to £625m, with strong ROI, in line with pre-Covid levels
- Pivoting towards higher growth channels and markets: two thirds of the net gains pipeline is in N. America and Rest of World; acquisition of Midfield Concessions in N. America
- Structural growth and our economic model driving long-term sustainable growth and returns



Financial review

Jonathan Davies, Group Deputy CEO and CFO

Financial highlights

Revenue
£1,318m
vs HY22: +64%

Revenue
(% of 2019 levels)
104%
HY22: 64%

EBITDA
£91m
vs HY22: +£76m

Operating profit
£34m
vs HY22: +£71m

Capex
£(94)m
vs HY22: £(52)m

Net debt
£(392)m
vs HY22: £(52)m

Note: All figures on an underlying basis and pre IFRS 16.

Underlying Operating Profit £52m (IFRS 16 basis)

£m	IFRS 16 basis		Pre-IFRS 16 basis	
	H1 2023	H1 2022	H1 2023	H1 2022
Revenue	1,318.4	803.2	1,318.4	803.2
EBITDA*	199.0	85.1	90.5	14.7
% sales	15.1%	10.6%	6.9%	1.8%
Depreciation	(146.6)	(137.7)	(56.1)	(51.1)
Operating Profit*	52.4	(52.6)	34.4	(36.4)
Operating Margin (%)	4.0%	(6.5)%	2.6%	(4.5)%

*Stated on a pre-exceptional basis, before non-underlying items

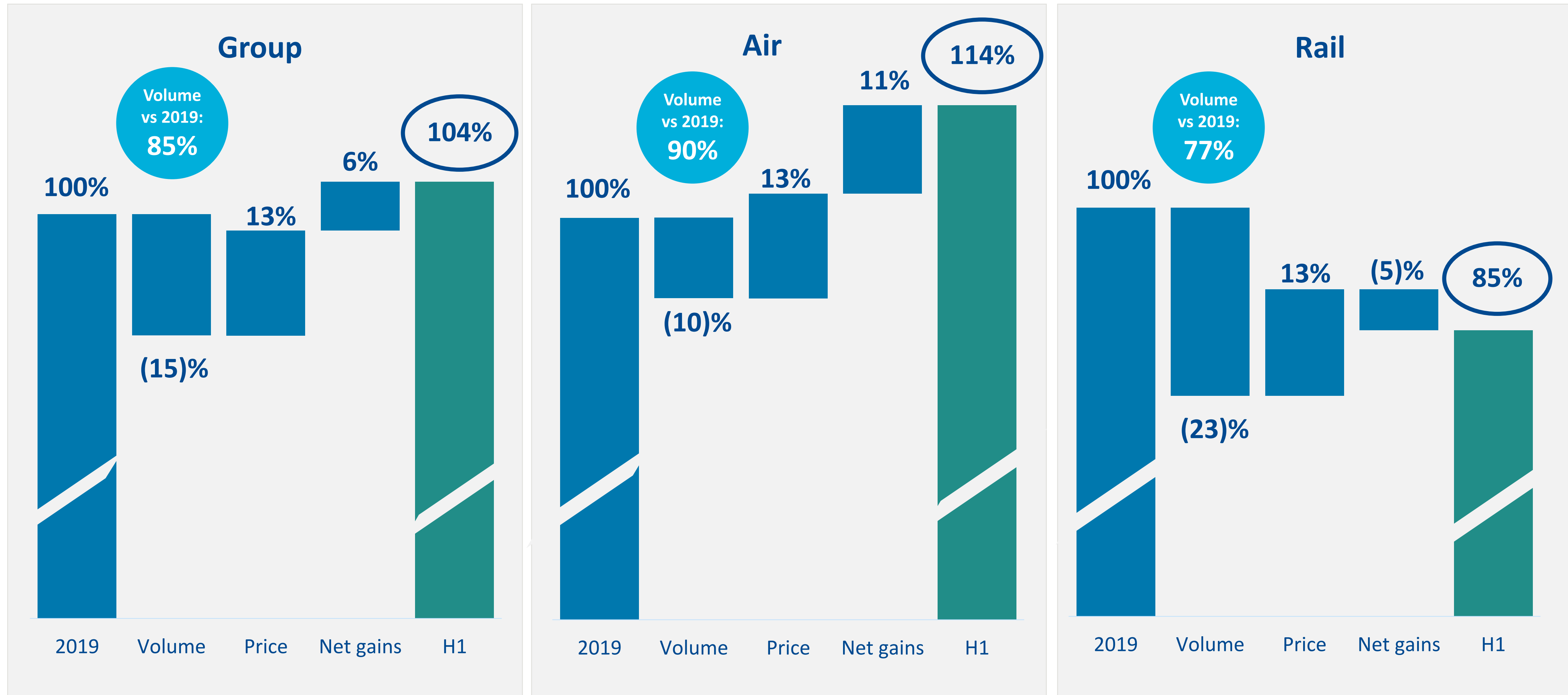
Revenue now at 111% of 2019 levels

	2022 H1	2022 H2	2023 H1	2023 H2 to date*
Continental Europe	70%	95%	109%	116%
North America	74%	94%	127%	124%
UK & ROI	60%	84%	85%	94%
Rest of World	43%	85%	104%	112%
Group	64%	90%	104%	111%

* 2023 H2 TD represents period from 1 April to 14 May 2023

H1 Revenue performance driven by volume recovery in Air

% of 2019 Revenue



Source: SSP estimates

Ongoing strong cost management against inflationary headwinds

£m	H1 2023	vs. H1 2022	vs. H1 2019
Revenue	1,318.4	515.2	56.8
Gross Profit	948.6	371.5	56.4
<i>% Sales</i>	<i>72.0%</i>	<i>0.2%</i>	<i>1.3%</i>
Labour Costs	(425.4)	(150.0)	(40.3)
<i>% Sales</i>	<i>(32.3)%</i>	<i>2.0%</i>	<i>(1.8)%</i>
Concession Fees	(271.5)	(106.2)	(22.9)
<i>% Sales</i>	<i>(20.6)%</i>	<i>0.0%</i>	<i>(0.9)%</i>
Overheads	(161.2)	(39.5)	(18.0)
<i>% Sales</i>	<i>(12.2)%</i>	<i>2.9%</i>	<i>(0.8)%</i>
EBITDA	90.5	75.8	(24.8)
<i>% Sales</i>	<i>6.9%</i>	<i>5.1%</i>	<i>(2.2)%</i>
Depreciation & Amortisation	(56.1)	(5.0)	(3.3)
<i>% Sales</i>	<i>(4.3)%</i>	<i>2.0%</i>	<i>(0.1)%</i>
Operating Profit/(Loss)*	34.4	70.8	(28.1)
<i>Operating Margin (%)</i>	<i>2.6%</i>	<i>7.1%</i>	<i>(2.4)%</i>

*Pre IFRS-16; Stated on a pre-exceptional basis, before non-underlying items

Underlying Net Loss £6m (pre-IFRS 16 basis)

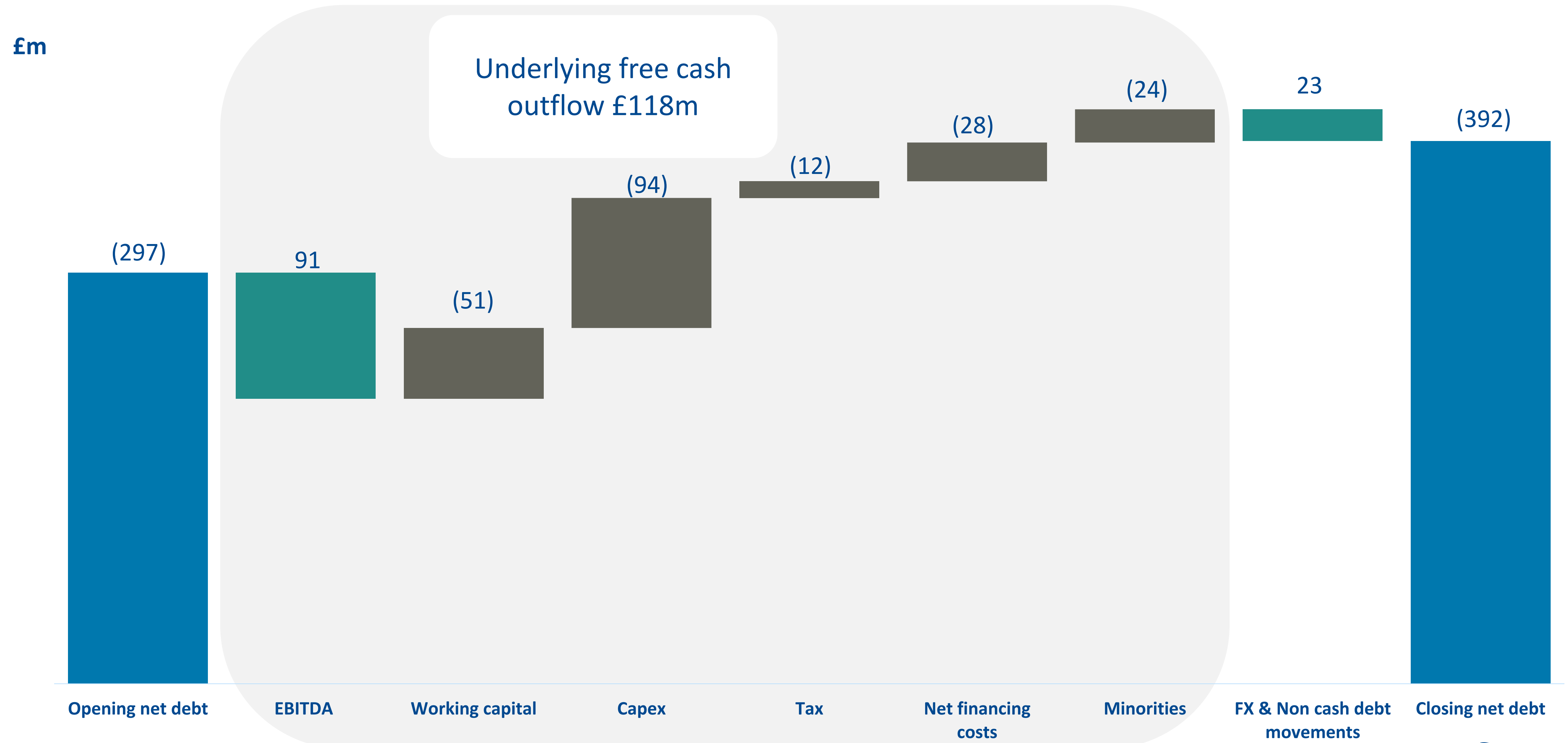
£m	IFRS 16 basis		Pre-IFRS 16 basis	
	H1 2023	H1 2022	H1 2023	H1 2022
Operating Profit*	52.4	(52.6)	34.4	(36.4)
Net Financing Cost*	(38.0)	(36.6)	(14.0)	(20.8)
Share of Associates	2.4	1.9	2.4	1.9
Profit Before Tax*	16.8	(87.3)	22.8	(55.3)
Tax*	(3.8)	(4.3)	(5.1)	(2.7)
Non-Controlling Interests*	(21.7)	(6.3)	(24.0)	(9.2)
Net Loss*	(8.7)	(97.9)	(6.3)	(67.2)
Loss per share (p)*	(1.1)p	(12.3)	(0.8)p	(8.4)

*Stated on a pre-exceptional basis, before non-underlying items

Accelerated growth in N. America and ROW supported by JV partners

- **Structurally higher growth in travel sector in North America and Rest of World**
- **SSP frequently operates with JV partners in these markets**
 - c.25% of North America sales currently attributable to ACDBE partners
 - c.30% of Rest of World – major JVs in India, Thailand, Malaysia, Philippines and UAE
- **JV partners strengthen SSP's capability**
 - Local consumer and market knowledge
 - Access to local brands and concepts
 - Industry, client and government relationships
- **JVs typically operated and controlled by SSP**
 - JV partners are co-owners, who invest capital alongside SSP, sharing the risks and returns
 - SSP holds management control
 - Operate under SSP processes
 - Consolidates for accounting purposes

Free cash usage of £118m

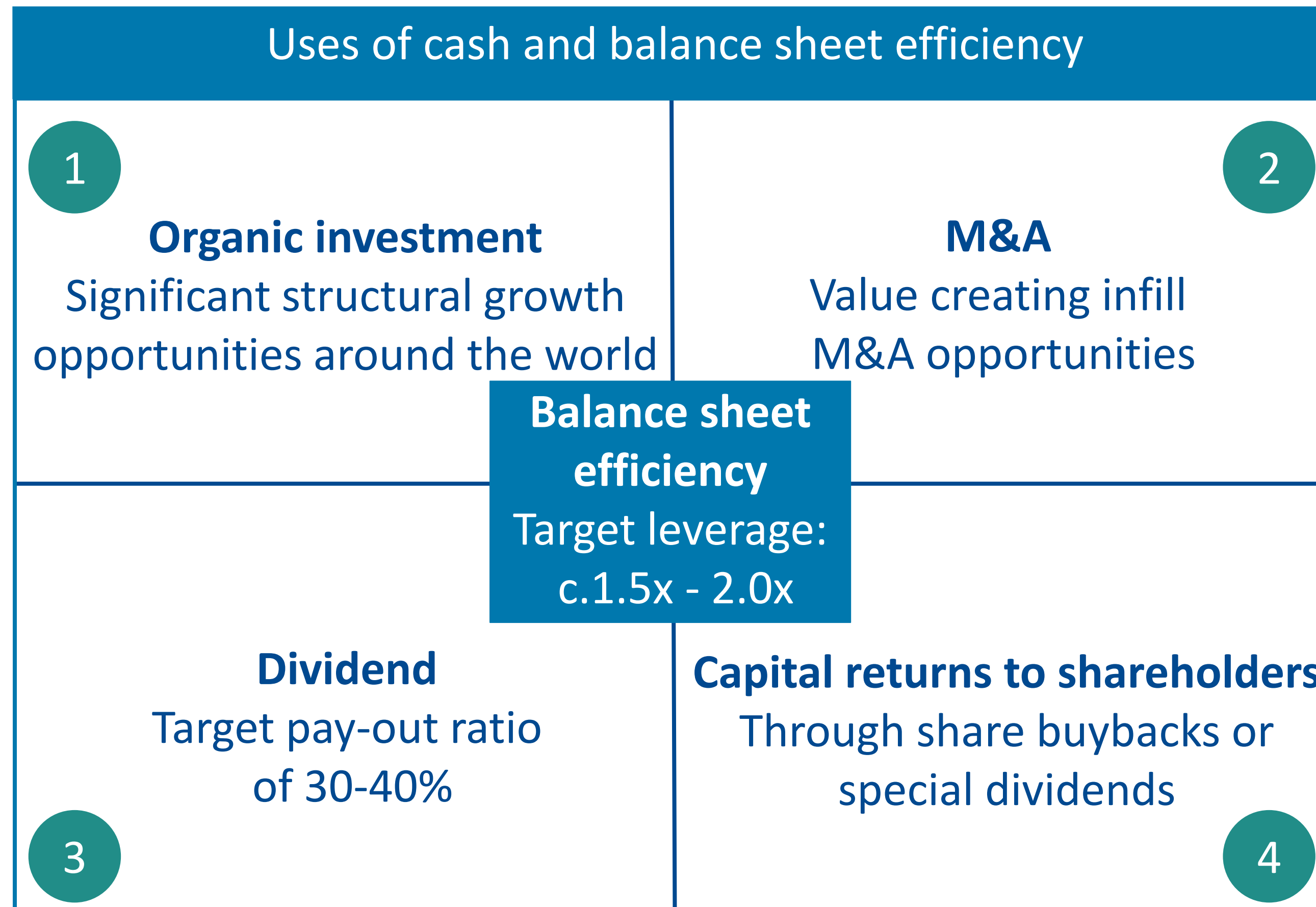


Note: All numbers shown on a pre-IFRS16 basis

Step up in capex to mobilise the new business secured pipeline and Covid catch-up



Capital allocation strategy unchanged



- ### Clear priorities to generate returns
- Priority is organic growth and value creating infill M&A
 - All potential investments (>£50k) reviewed by Group Committee; High returns (3-4 year payback) on capital
 - Anticipate resumption of ordinary dividend payments; starting in respect of the 2023 financial year
 - Leverage range c.1.5x-2.0x Net debt: EBITDA
 - Capital returns to deliver balance sheet efficiency





Business review and outlook

Patrick Coveney, Group CEO

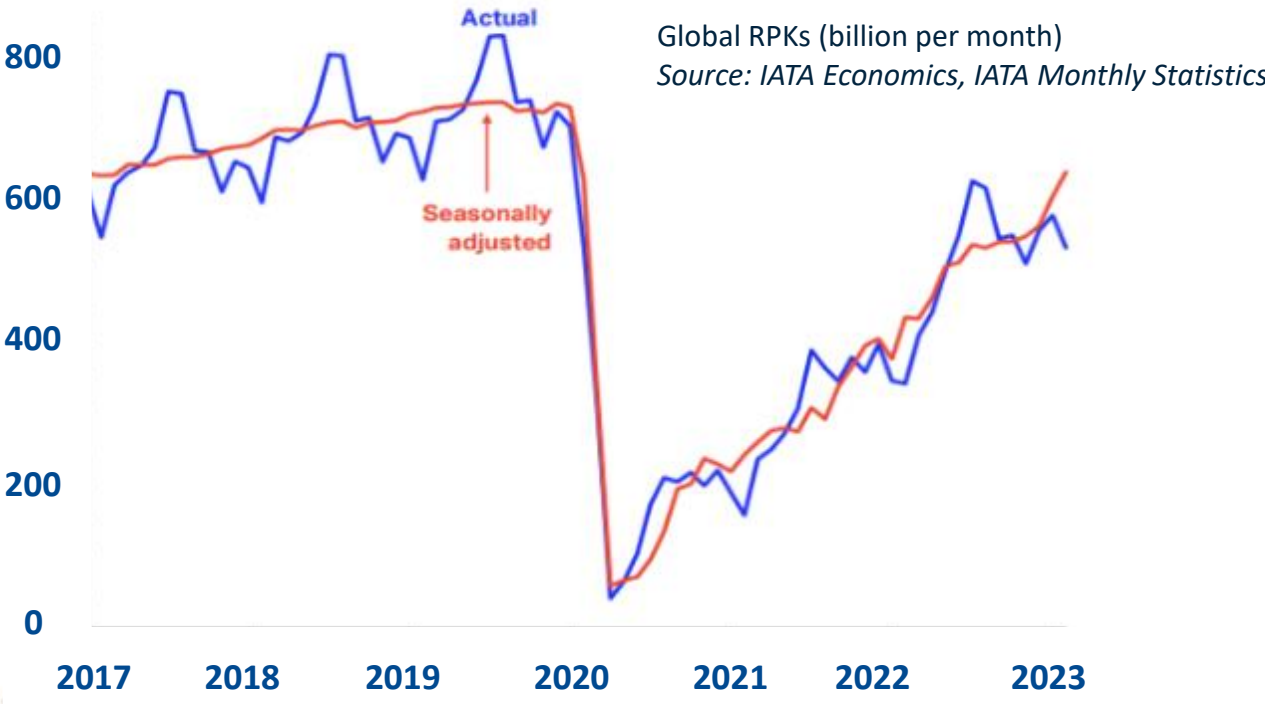
We compete in a travel industry with long-term structural growth trends

Passenger levels, % of 2019

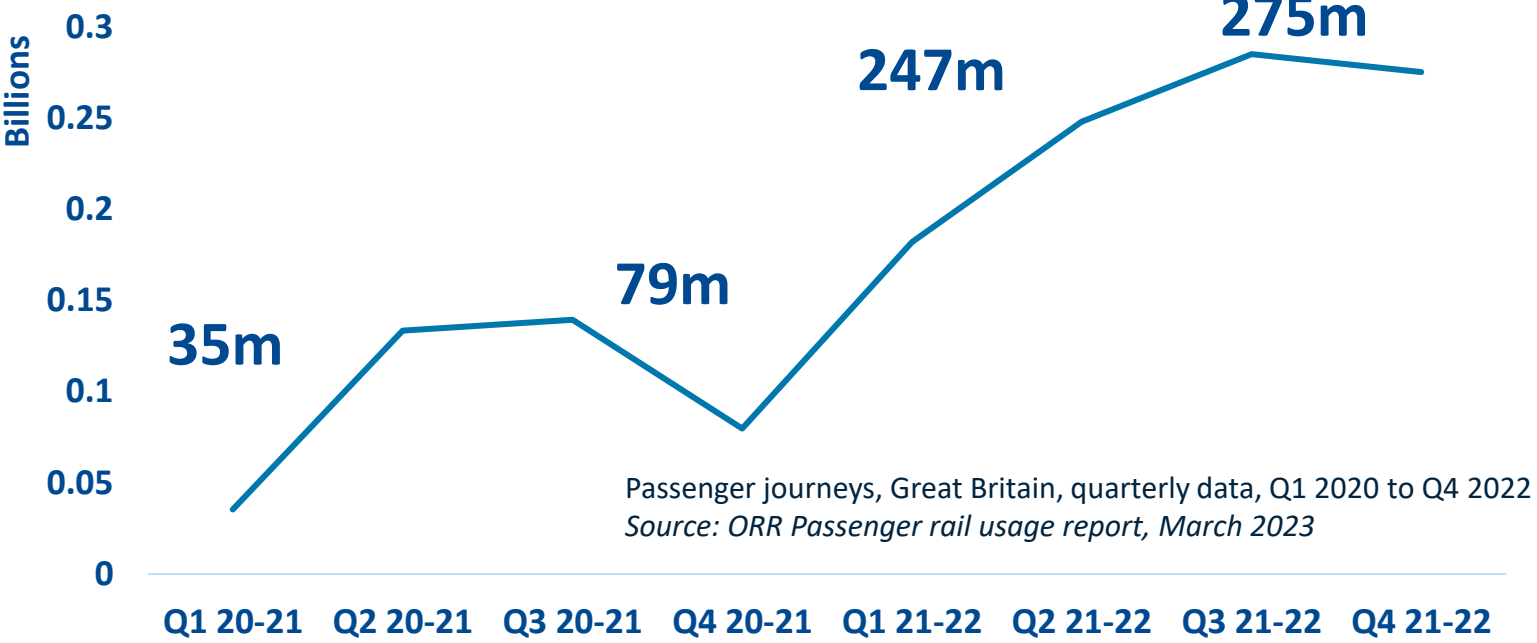
	2019	2020	2025	2030	Growth rate 2025-30
Air 					
Europe	100	33	104	~120	c.2%
North America	100	37	103	~130	c.5%
Asia	100	46	115	~160	c.7%
Rail 					
Europe	100	55	101	~110	c.2%


Figures represent the passenger number index (2019 = 100)
Source: IATA, IATA PAX-IS, Oxford Economics, expert interviews. Data as presented at SSP Group 2022 Preliminary Results

Strong Air PAX recovery



UK Rail recovery



“Air India has ordered 470 new aircraft - a record for the aviation industry”

 14 February 2023

“In total, 71 airport construction projects broke ground over the last year.. with a combined value of almost \$50bn” Airport Technology
 13 February 2023

“The UK’s 8 biggest airports have plans for expansion, [catering for] a more than 60% increase on the 2019 travellers”

 19 March 2023

Strong demand for food & beverage experiences

1

Consumers wanting to travel; food integral to experience

Travel #1

way to spend discretionary income

Source: UK & US Travel Sentiment Survey October 2022

2

Consumers spending more for quality

40%

willing to pay for "premium" food or drink

Source: SSP Food Travel Insights survey, January 2023

3

Behaviours evolving post-Covid

83%

as or more likely to purchase food and beverage in the airport

Source: SSP Food Travel Insights survey, January 2023

52%

see eating and drinking at airports as part of their holiday experience

Source: SSP Food Travel Insights survey, January 2023

2 in 3

less budget-conscious when travelling

Source: SSP Food Travel Insights survey, January 2023

1 in 5

now choosing more ethical or sustainable food

Source: SSP Food Travel Insights survey, January 2023

Source: SSP customer research (18,000 customers surveyed across 25 markets), 2023; UK & US Travel Sentiment Survey October 2022 (UK air n = 616; US air n = 608)

Strategic priorities

Increase geographic focus

- Accelerate growth in North America and targeted Asia Pac
- Grow selectively in UK, Europe & EEME

Enhance business capability to drive long term performance

- Drive like-for-like revenue
- Enhance customer proposition – formats & brands
- Leverage digital
- Support our people and culture
- Embed sustainability

Drive operational efficiency

- Revitalise our efficiency programme
- Optimise procurement
- Utilise more technology and automation

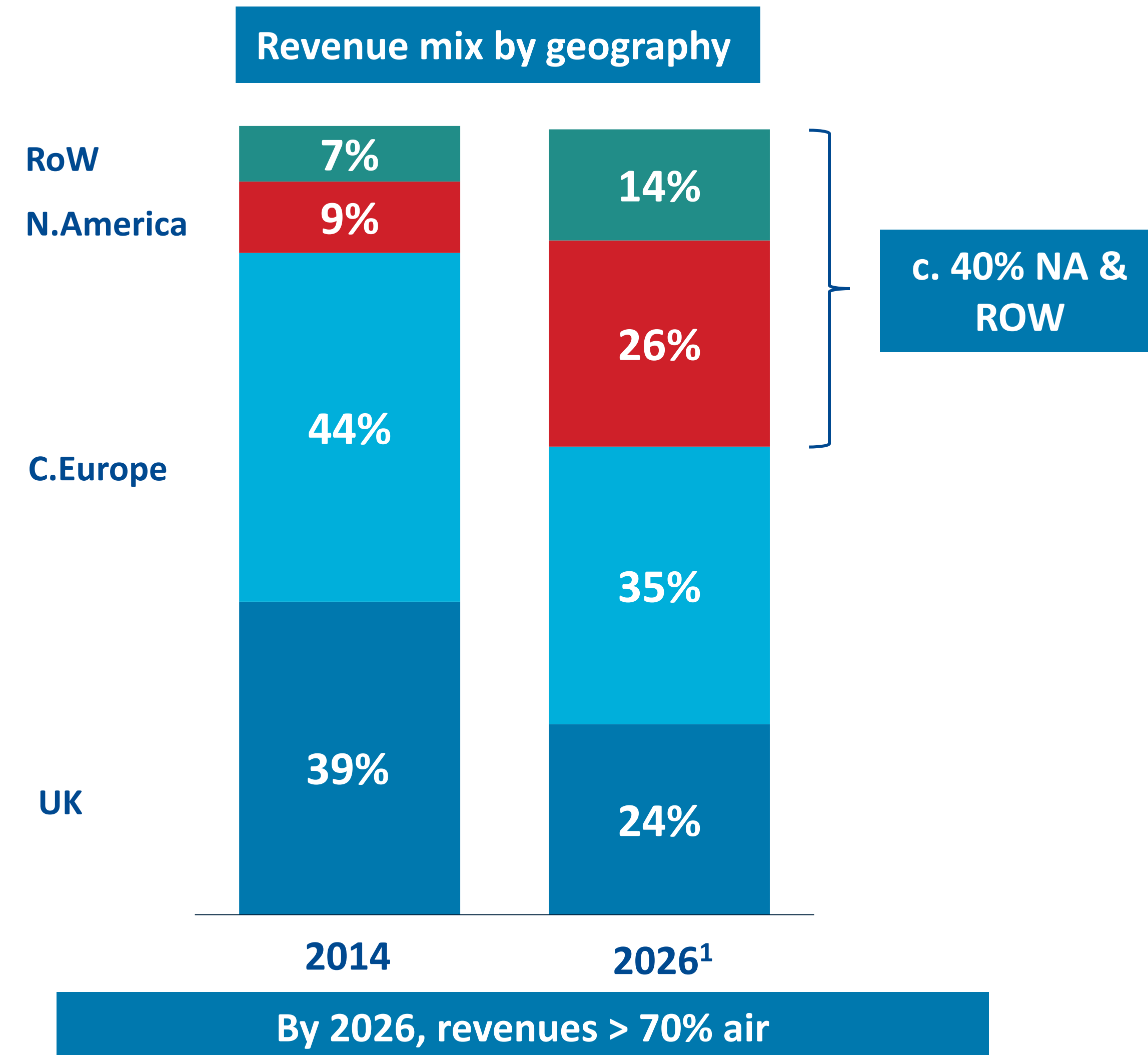
Business pivoting to higher growth channels & markets

North America & Asia Pac
Accelerate growth in N. A and targeted Asia Pac

- Grow share:
 - New contract growth
 - Value creating M&A
- Build relationships with partners
- Drive LFL underpinned by structural growth
- Leverage scale, drive operational efficiency and margin

UK, Europe & EEME
Selective growth; driving performance & returns

- Optimise LFL performance
- Uplifting own brand proposition in UK rail
- Focus on retention
- Selective growth incl. new market entry e.g. Iceland and Italy
- Leverage scale, drive operational efficiency, margin and FCF



¹ Expectation based on net gains pipeline already secured as at 31 March 2023. Assumes completion of Midfield Concessions Enterprise acquisition

Building enhanced propositions

Innovating to meet customer needs

Partnering with new brands



Developing new formats



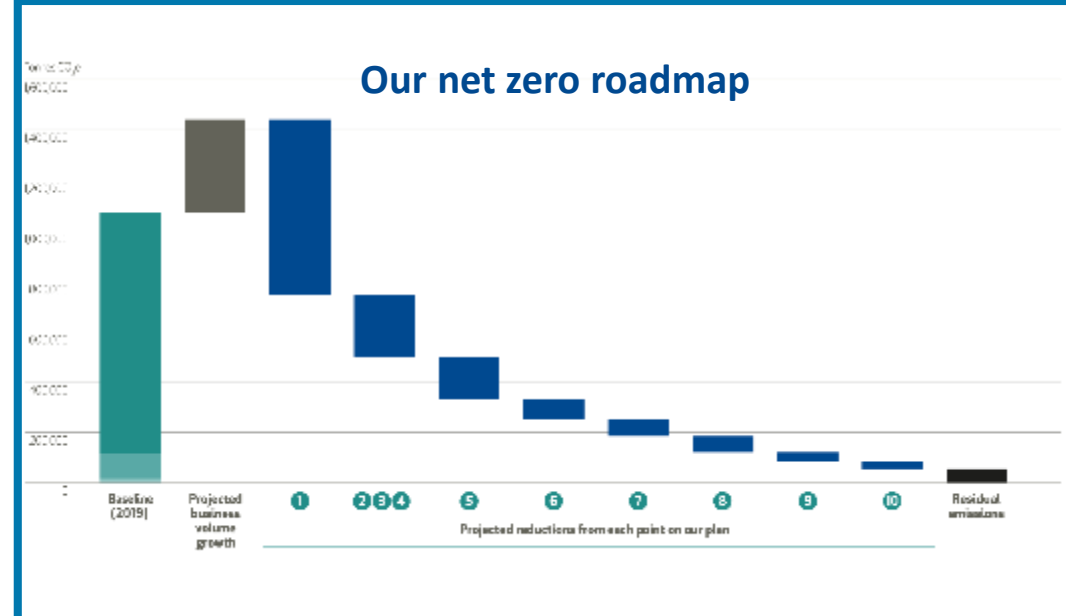
Leveraging digital



- Digital rollout progressing at pace
- Enhancing digital capability with AI
- Digital ready units
- Digital interaction driving engagement

Embedding sustainability into strategy

Driving our Net Zero 2040 science-based targets (SBT)



- Awaiting SBTI final validation
- 36% reduction in Scope 1 & 2 emissions by 2022 (vs 2019)
- Actions underway for Scope 3 hotspots



Integrating sustainability across our propositions



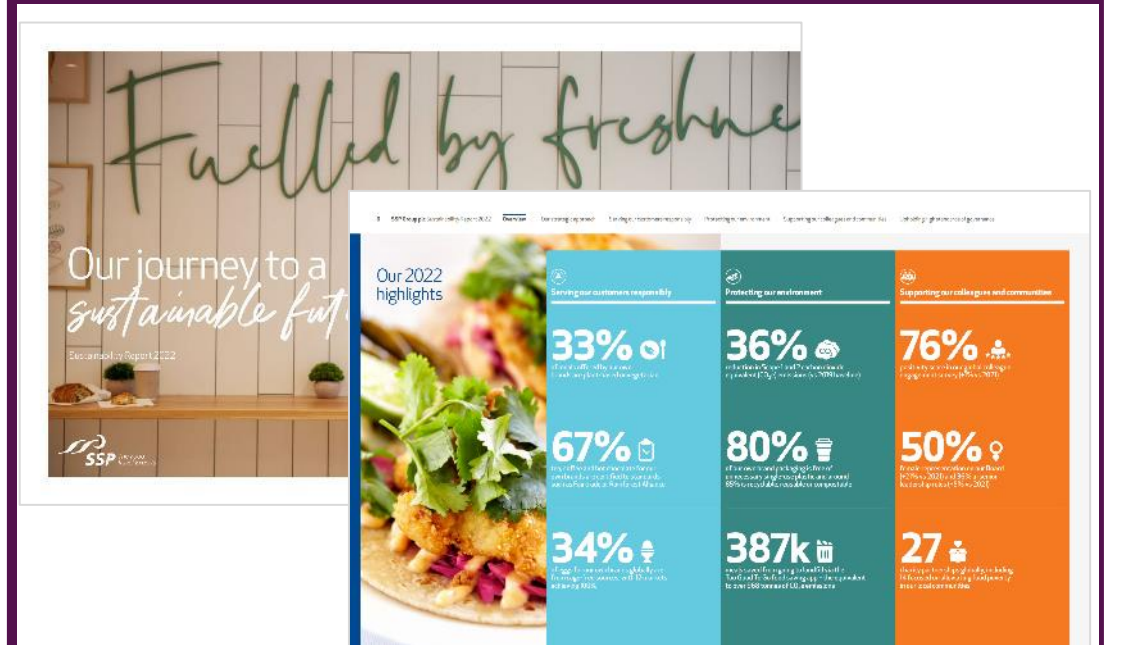
- Growing portfolio of wellness brands
- Plant-based and vegetarian offers
- People and planet menu framework
- Certified sustainable ingredients and packaging

Delivering value for our business and stakeholders



- SSP as sustainable partner of choice
- Growing importance to tenders & client engagement
- Collaborating with brand partners
- Meeting evolving customer and dietary trends

Accelerating targets delivery and increasing transparency



- Strong progress against targets, early delivery 3 of our 2025 targets by FY2022
- Published first Sustainability Report
- Updated and strengthened our policies and disclosures

Focus on colleague engagement and training



Growing back stronger: 10k new colleagues; focus on employer brand equity

Attraction and retention



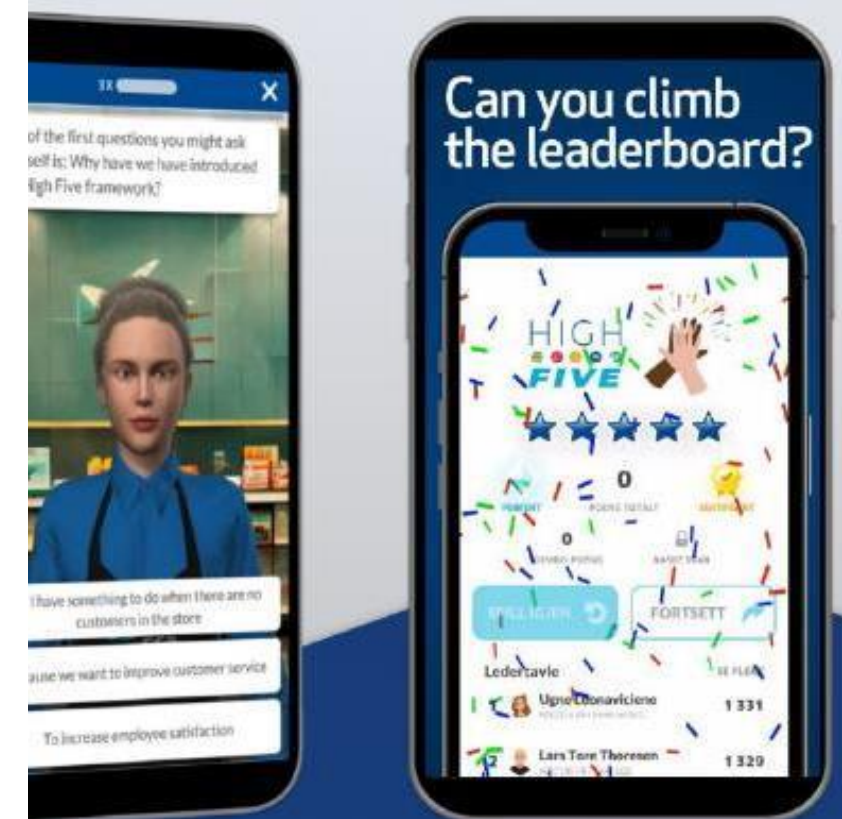
Uptick in colleague engagement scores

Inclusion and engagement



Roll out of improved sales and service training

Training and development



Health, safety and wellbeing at the core

Safety and wellbeing



Strong progress across DE&I

Inclusion and engagement

Strategic priorities driving our economic model



Driving like-for-like sales performance

Like-for-like performance is a critical element to building returns

- c.2,800 units located across prime sites
- Structural passenger growth
- Track record of programmes underpinning the delivery of 3% LFL p.a. pre-COVID
- Covid learnings; simplicity and digital
- Post Covid customer insights driving new propositions
- Programmes to optimise range, availability and service
- Initial focus on the highest value contributing outlets

Case studies: optimising LFL performance

North America: Project Phoenix Menu optimisation



- Upgrading breakfast offers
- More product cross-utilisation
- Driving average transaction value

UK & I: Best at our Busiest Increasing capacity at busy times



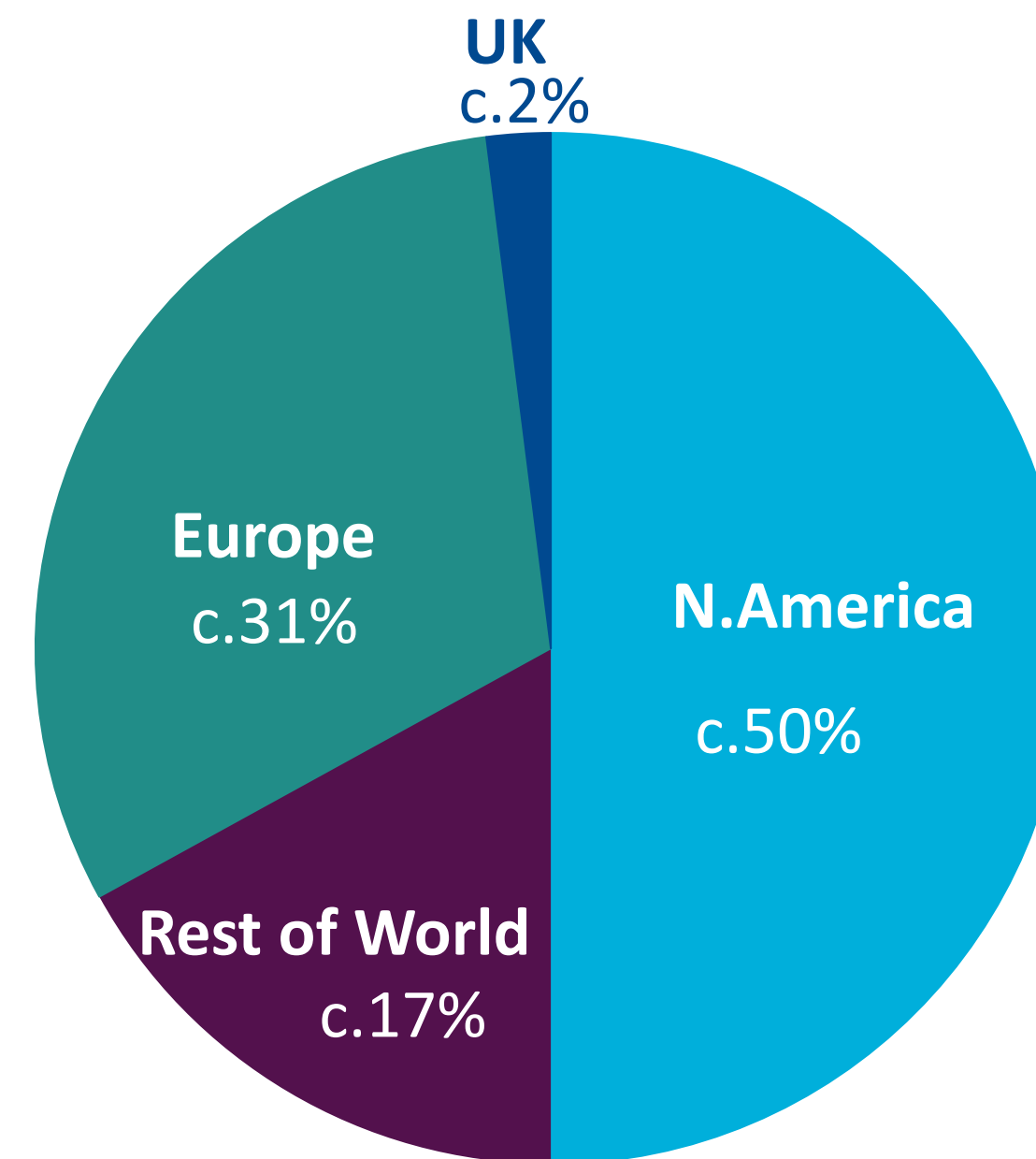
- Unlocking sales potential through increased capacity
- Additional space & equipment, food menu simplification, digital screens

Accelerated pace of new business wins

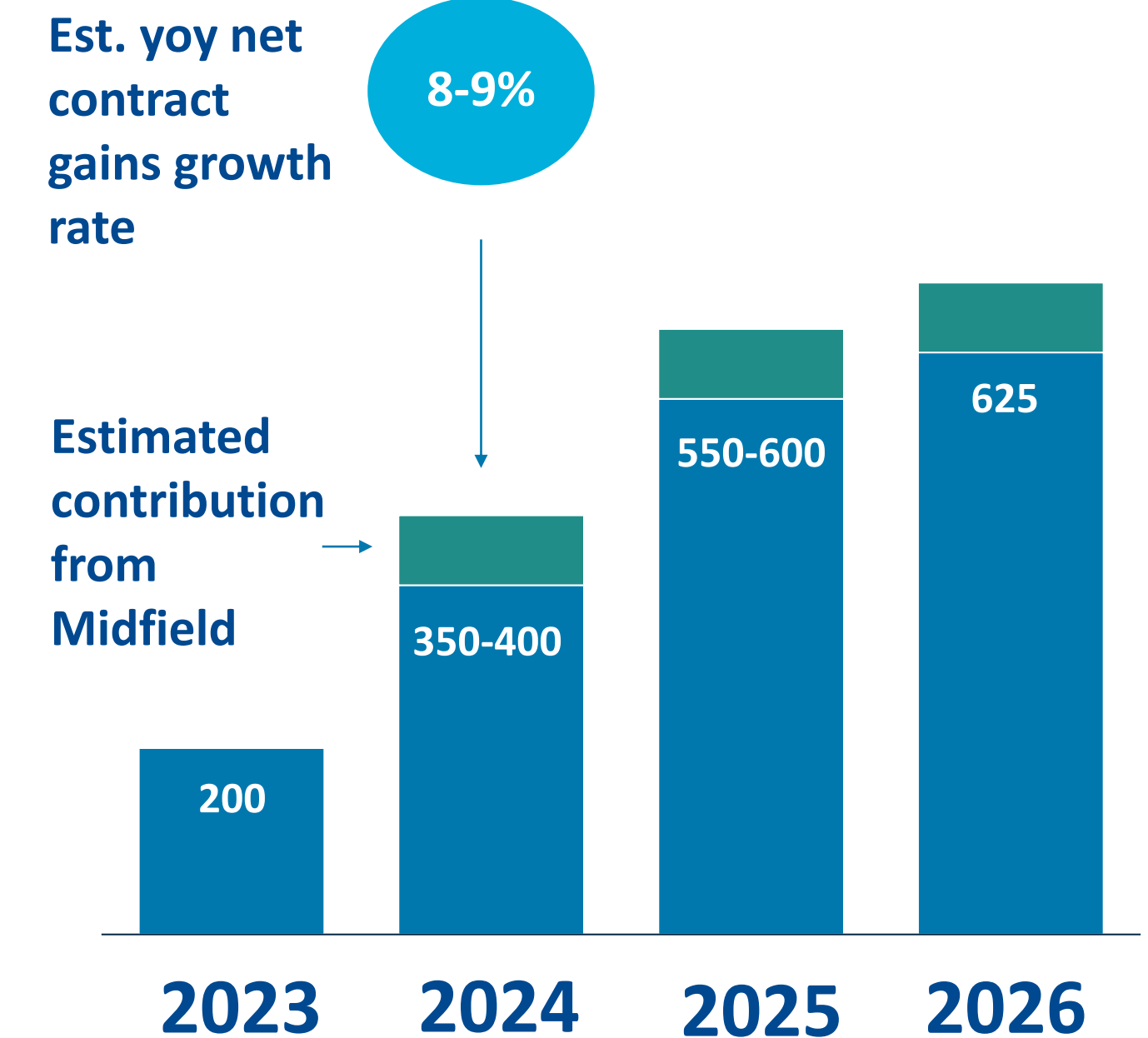
A favourable competitive environment

- Higher levels of net new business secured
- £75m net new business added since Prelims; pipeline of secured contracts now £625m
- Two thirds of £625m pipeline in N.A. and RoW
- IRR of new business above hurdle rates and in line with pre-Covid levels

c.£625m pipeline by geography



Estimated net gains contribution from secured business wins¹



Pipeline of secured net contract gains increased by £75m since end FY22 to c.£625m by 2026²

¹Current estimate of sales contribution from secured pipeline and the acquisition of Midfield Concessions Enterprise with estimated sales of £75m from 2024. Mobilisation dependant on market conditions.

²Estimate vs. 2019

New business wins in H1

Kelowna Airport



Calgary Airport



Ontario Airport



Boston Airport



JFK Airport



Kuala Lumpur Airport



Krabi Airport



Rome Rail Station



London Heathrow Airport



Frankfurt Airport



Tenerife South Airport



Helsinki Airport



Contract renewals in H1

London Gatwick Airport



Newcastle Airport



Marseille Airport T1 & T2



Norway regional Airports



Reno Airport



Waterloo Station



Boston Airport



Orlando Sanford Airport



Hobart Airport



Torp Airport



Cardiff Airport



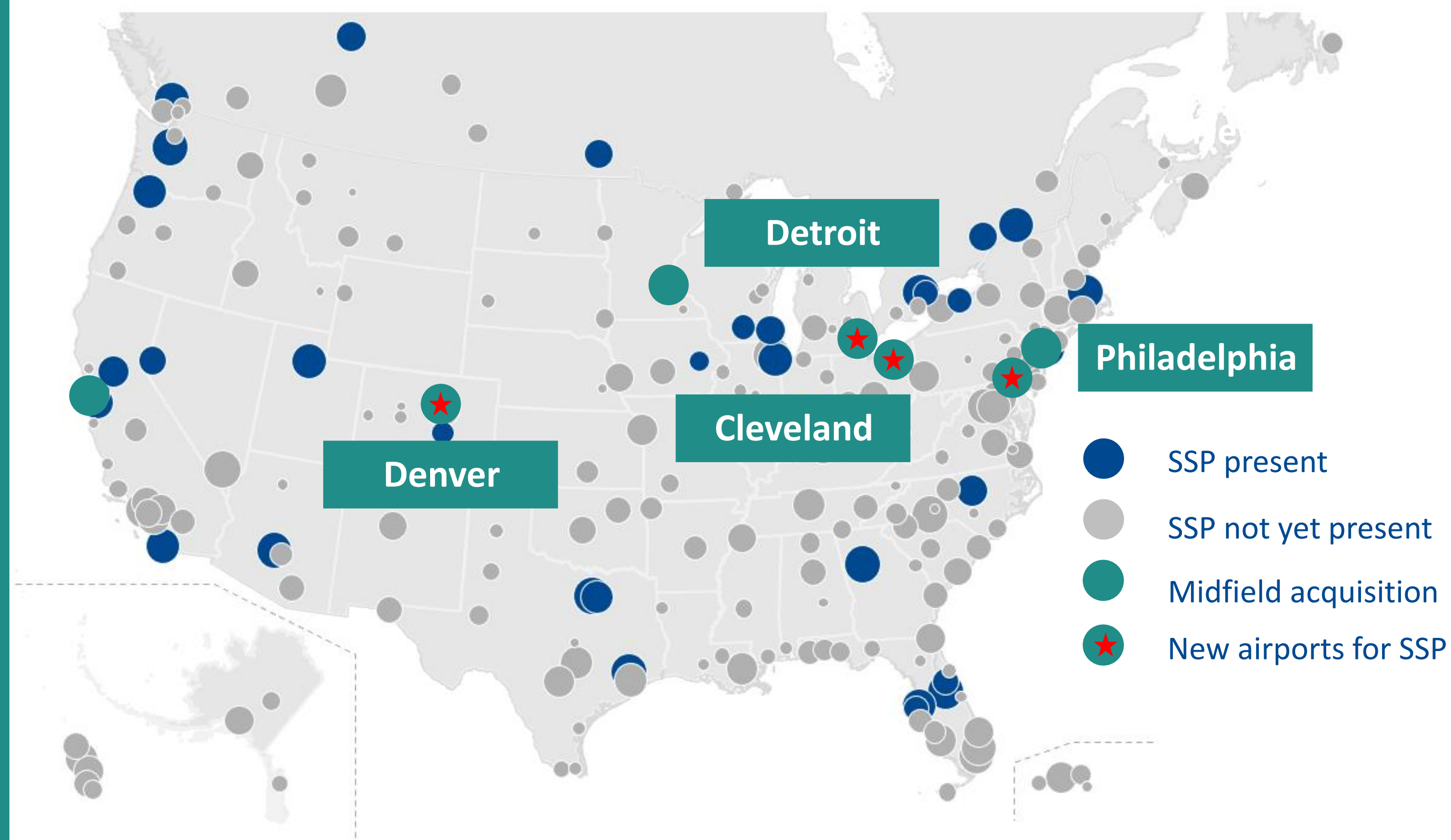
German Rail



Further business expansion in North America through M&A

Midfield: A strong strategic fit

- ✓ Building share in high growth US market with 40 new units in 7 airports c\$100m annual revenue
- ✓ Expanding to 34 of the top 80 airports inc. four new locations
- ✓ Leveraging expertise of local JV partners
- ✓ Two thirds bars and casual dining, playing to SSP America's strengths
- ✓ Expected to complete late Summer

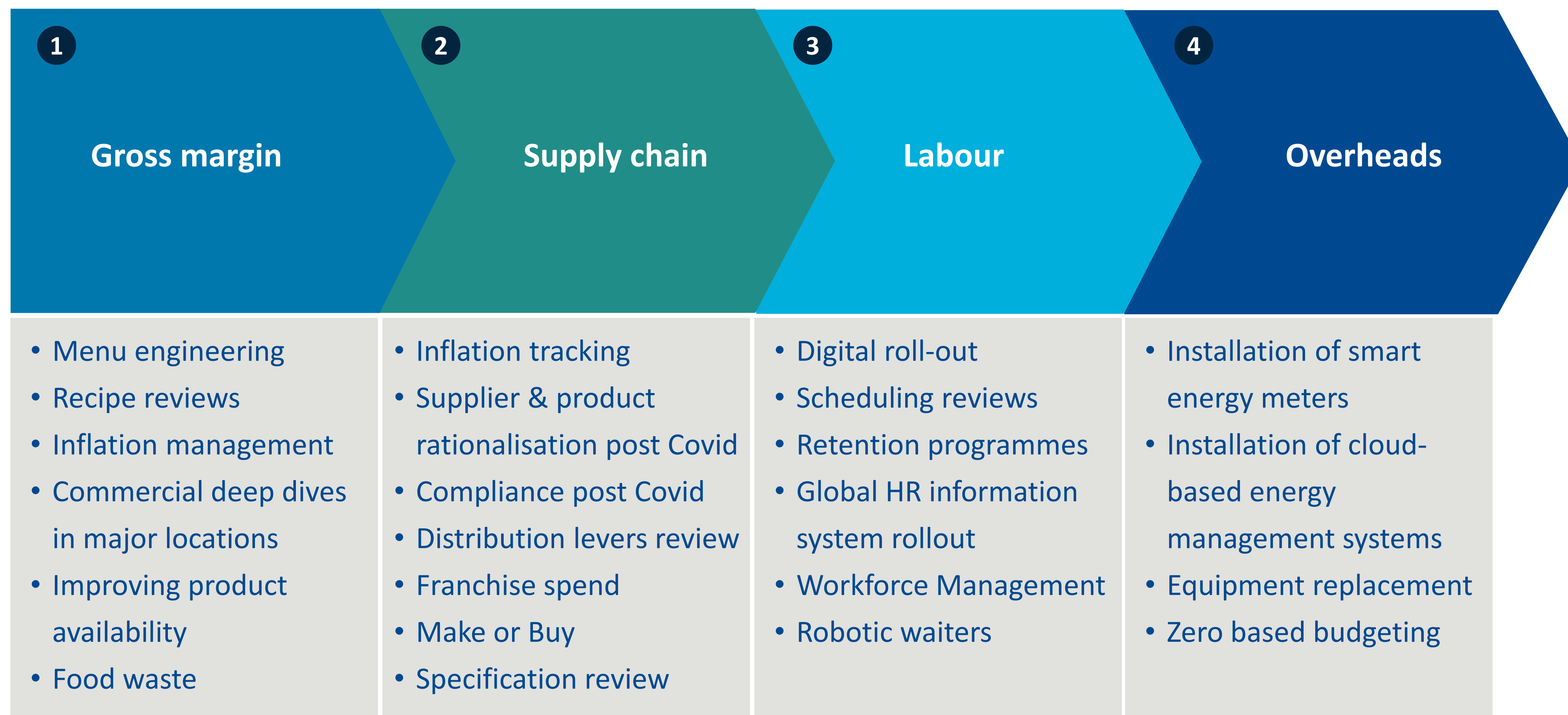


SSP expanding presence to 34 of top 80 airports¹; building from c.10% share of \$6bn market

¹ Based on top 80 airports as at 2019

A revitalised efficiency programme to drive performance and margin

Building on core competencies and Covid learnings, a revitalised efficiency programme to drive performance and margin



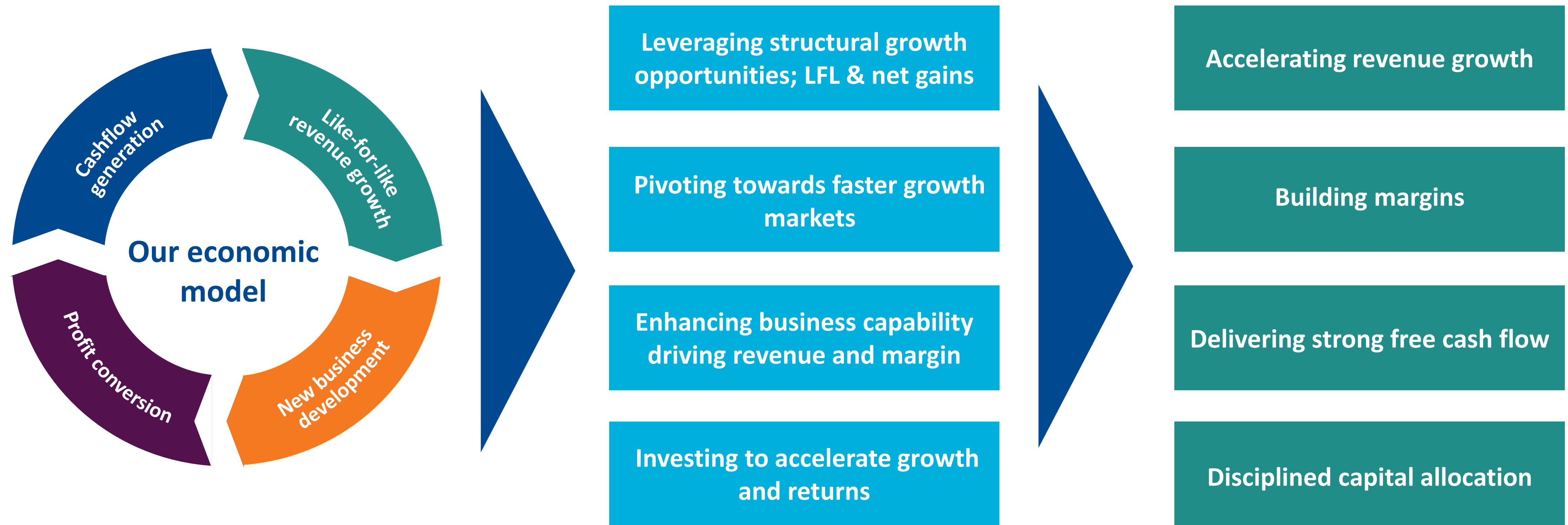
Outlook

Preliminary Results FY 2022 Planning Assumptions

	2023	2024
Revenue	£2.9-3.0bn	£3.2-3.4bn
<i>vs. 2019</i>		
- PAX	85-90%	90-95%
- Cumulative inflation	c.12%	c.14%
- Net gains	c.£200m	£350-400m
EBITDA	£250-280m	£325-375m
- Total margin %	c.9.0%	c.10.5%

Outlook
<ul style="list-style-type: none"> • Strong current trading • FY23 outcome now expected at upper end of previous sales and EBITDA planning ranges • Corresponding FY23 EPS in the range of c.7.0-7.5p • Increased confidence in delivering FY24 planning assumptions

Stronger, better business post-Covid



Generating long term growth and returns for shareholders



Q&A

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